Zach Truffant

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Summary

Esthetician who uses strong business, sales and customer service skills to meet spa goals and exceed client expectations. Employs extensive training and education in makeup application and skin care to accentuate the beauty of each client. Skilled in diverse facial treatments.

Highlights

Chemical facial peels  
Microdermabrasion treatments  
Anti-aging procedures  
Hydrating body wrap procedures  
Strong communication skills

Detox body wraps  
Macro Medi-Lifts  
Cellulite treatments  
Dermalogica  
Vitalize

Experience

April 2011 to Current  
Orpheus Spa New Cityland, CA  
Esthetician

Stock treatment rooms with proper supplies.  
Handle busy schedules and stayed on top of key deadlines.  
Flexibly work evenings and weekends to ensure proper spa coverage.  
Perform body treatments, including waxing, body wrap application, and vibradermabrasion.  
Develop individualized, therapeutic skin-care programs.

July 2007 to March 2011  
Fabio Day Spa New Cityland, CA  
Esthetician

Resolved customer complaints and facilitated conflict resolutions.  
Notified supervisor of supply needs to ensure necessary items were in stock.  
Welcomed clients as they arrived for appointments.  
Discussed procedures and treatment options with clients.  
Carried out administrative tasks, including product inventory checks, charting, and consultations.

November 2004 to June 2007  
River Run Spa and Salon New Cityland, CA  
Esthetician

Assisted manager with daily spa operations, including opening and closing procedures.  
Informed guests of appropriate products available to increase retail sales.  
Advised clients on proper home-care regimens.  
Provided special anti-oxidant, acne, and microdermabrasion facial services.